

REGULATIONS AND SCHEDULE OF CHARGES
APPLICABLE TO
INTRASTATE HOUSEHOLD GOODS MOVES
WITHIN THE STATE OF SOUTH CAROLINA

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moves by R&M Charlotte LLC. These services are furnished between all points and places within the State of South Carolina.

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SECTION 1 – TRANSPORTATION CHARGES

1. Transportation Charges include the hourly rates as listed below.

- 1.1 Hourly Rates and Charges

- 1.1.1 Moves up to 35 miles

For moves up to 35 miles round trip, the Company will charge a one (1) hour minimum and one (1) hour of travel time. After the first hour, the hourly rates are calculated in fifteen-minute increments. Any interim charge is rounded up to the next fifteen-minute increment. If customers cancel within 48 hours of their move, the Company will charge a one-hour minimum fee.

- 1.1.2 Moves over 35 miles

For moves over 35 miles round trip from our office, moves will be conducted on a “straight time” basis, with a one (1) hour minimum plus estimated travel time. After the first hour, the hourly rates are calculated in fifteen-minute increments. Any interim charge is rounded up to the next fifteen-minute increment. If customers cancel within 48 hours of their move, the Company will charge a one-hour minimum fee.

- 1.1.3 Variation in Hourly Rates

Hourly rates will fluctuate based on the time of year, listed as Peak Season (April-September) and Non-Peak Season (January-March, October-December). Rates are listed in Section 1.1.5 or 1.1.6. There shall be an additional labor charge premium for requested dates that fall on weekends (Saturdays or Sundays), and national or state holidays listed in Section 1.1.7. To clarify, customers will be charged the labor charge premium only once in the event a move is conducted on a day that is both a weekend day and a national or state holiday.

- 1.1.4 Customers are not charged an additional fee for overtime labor.

SECTION 1 – TRANSPORTATION CHARGES (cont'd)

1.1.5 The Hourly Peak Rates follow:

<u>Number of Movers</u>	<u>Hourly Rate</u>
Two Men and a Truck	\$150.00
Three Men and a Truck	\$190.00
Each Additional Man	\$40.00
Additional Truck	\$75.00
Additional Weekend and Holiday Premium*	\$15.00

1.1.6 The Hourly Non-Peak Rates follow:

<u>Number of Movers</u>	<u>Hourly Rate</u>
Two Men and a Truck	\$130.00
Three Men and a Truck	\$170.00
Each Additional Man	\$40.00
Additional Truck	\$75.00
Additional Weekend and Holiday Premium*	\$15.00

1.1.7

*Holiday Premium applicable to the Federal Holidays and Observances: New Year's Day, Martin Luther King Day, Presidents' Day, Easter, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans Day, Thanksgiving Day, Christmas Eve, Christmas Day, New Year's Eve.

SECTION 2 – ADDITIONAL SERVICES

2. The following provisions apply to moves and additional services performed by the Company in connection with a move. The Company reserves the right to decline, at its sole discretion, to move particular items because of their bulk or fragile nature.

2.1 Elevator or Stair Carry

The Company does not charge an additional fee for elevator or stair carry.

2.2 Excessive Distance or Long Carry Charges

The Company does not charge an additional fee for carrying articles an excessive distance from the motor vehicle.

2.3 Packing and Unpacking

The Company does not charge an additional fee for packing and unpacking. The packing rate is the same as the hourly rate listed in Section 1.1 plus the market price of packing materials, including sales tax on the materials.

2.4 Labor Charges

Labor Charges are based on hourly rates listed in Section 1.1. The applicable rate is multiplied by the number of hours.

2.5 Pick-Up and Delivery, Extra

The Company does not charge an additional fee for making additional pick-ups or deliveries after the initial stop.

2.6 Waiting Time

The shipper is charged the rates specified in Section 1.1 for all waiting time or delays not the fault of the carrier.

2.7 Articles, Special Servicing

The rates and charges in this tariff do not include servicing or unservicing articles or appliances such as freezers, refrigerators, computer equipment, washers, dryers, televisions, and similar articles. The Company does not disconnect or reconnect the shipper's appliances and articles.

2.8 Overnight Storage Charges for Items on Trucks

Overnight storage charges will be incurred in the event the Company stores items on a truck at a rate of \$300/truck/night.

SECTION 3 – RULES AND REGULATIONS

3.

3.1 Claims

- 3.1.1 All claims for loss, damage or overcharge must be written and should be attached to the Bill of Lading.
- 3.1.2 Claimant must immediately notify carrier of all claims for concealed damage. Carrier must be given reasonable opportunity to inspect damaged items in original packing.
- 3.1.3 Claims should be submitted to the carrier within 9 months of receipt of goods.
- 3.1.4 Carrier is clear of any claims once door is closed on self-storage facility that is in the control of the shipper. Liability ceases at end of services.
- 3.1.5 Valuation coverage is determined before the move starts by the shipper on the Addendum to the Uniform Household Goods Bill of Lading.
- 3.1.6 Valuation coverage determination has two options that can be selected:
 - 3.1.6.1 Option 1: Basic Valuation is rated at \$.60/lb per item if loss or damage occurs during the move. Further explained on page 13 in the Addendum form that will be provided to the shipper on day of service.
 - 3.1.6.2 Option 2: Full Valuation is rated at \$4.00/lb per item if loss or damage occurs during the move. Calculation for determining coverage: estimated weight (as determined by our software) x \$4.00 = Coverage \$; Calculation for determining cost of Full Valuation Coverage: Coverage \$ / 100 x .75 = Cost to Shipper. Further explanation on page 13 in the Addendum form that will be provided to the shipper on day of service.

3.2 Computing Charges

The Company's rates are computed by multiplying the applicable hourly rate by the time as provided in Section 1.1.

3.3 Governing Publications

The Company's rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission.

3.4 Storage-in-Transit

Carrier will require payment when a shipment is delivered to a temporary storage warehouse. Charges are calculated as provided in Section 1.1.

SECTION 3 – RULES AND REGULATIONS (con't.)

3.5 Items of Particular Value

The Company does not assume any liability whatsoever for documents, currency, money, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals, or articles manufactured therefrom. The Company will not accept responsibility for safe delivery of such articles if they come into the Company's possession with or without the Company's knowledge.